

QA Policy

Thorburn Australia believes the provision of increased value and satisfaction to its clients can only be met by continuously improving the quality of its services, products and internal processes.

A cornerstone to all our processes shall be the Quality Management Manual which will outlay all the systems put in place to ensure a culture of continuous improvement, quality assurance and control based on our client's needs.

All procedures detailed in our Quality Management Manual shall be strictly adhered to by all our staff, suppliers and external consultants or contractors. All processes shall be regularly audited to ensure full compliance is not compromised.

This quality policy covers all aspects of our business including: Organisation, Auditing, QA Documentation, Planning, Document and Change Control, Engineering Design, Purchasing, Tendering, Record Keeping and Training.

This policy is endorsed by the company Director on 10 June 2011.



Shane Thorburn
10 June, 2011